



CLAXI DATA DELETION POLICY

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You can delete your account from the Claxi app using the steps below.

Please note, if you have a Claxi Delivery account using the same account details, it will also be deleted when your request is complete.

DELETE YOUR ACCOUNT FROM THE APP

1. Open the Claxi app and tap the menu icon at the top left corner
2. Select "Settings "
3. Tap "Delete Account"
4. On the pop-up window tap "delete account" to finish the process.

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After completing the process above, your account will be immediately deactivated. After 30 days it will be permanently deleted, and any unused credits, promotions, or rewards will be removed.

Claxi may retain certain information after account deletion as required or permitted by law.

If you change your mind and want to keep your account, you can restore it by sending an email at support@claxi.net with Subject: "Restore My Account" within 30 days of deactivation. In the email include your contact details, so our support team can reach you on time.

If you're having trouble deleting your account, contact us via email at support@claxi.net.