Terms and Conditions for promo codes

What's Promo Code

The Promo Code is additional discount that is added to the discount given in the offers from the drivers for the ride.

I.E. If the driver sends offer with 5Euro discount, and the user has a promo code with 10Euros, if the ride is worth 20Euros the passenger will have to pay only 5Euros.

How can I get a Promo Code

Every Claxi passenger can get a promo code for Claxi ride.

Codes can be obtained in different ways, depending on the active campaigns in the current period.

For current campaigns you can get detailed information by contacting us at support@claxi.net

How to use the Promo Code

Each received promo code must be entered from the passenger in his account on the app.

The code should be entered in the Options menu > in Promo Codes section. Clicking "+" it opens a Promo Code window where the passenger should enter the code. After you save it, the same promo code will appear on the list, with complete information about that code - the date of validation. After you enter the codes you can use them on the next rides, just by selecting the code at the final step "Summary".

Terms &Conditions

Each promo code has a period of validity - date and time and can be used only in that particular period.

Each promo code can be used only once.

I.E. If a passenger uses a code with 10Euros and the ride costs 9Euros, the rest of 1Euro can't be used on the next drive and it will burn out.

In the case of unfair behavior by a passenger, promo code will be erased – which means it can't be used. Unfair behavior includes the following situations:

• Sending unreal request for offer - not accepting any bids received from at least 2 drivers. Quality offer is any offer that has ETA less than 10 minutes, or in the case of time greater than 10 minutes, the discount is over 30%;

• Cancel the ride once the offer is accepted;

• Fail to appear at the start location;

• Rude, discriminatory and offensive communication with the driver on the application.

In the case of unfair behavior if the passenger has chosen a promo code for the ride, the same promo code will be erased. But when the passenger haven't selected promo code, the code with the shortest period of validity – the one that expires first will be erased first.